

KENDAL~CROSSLANDS COMMUNITIES
Kendal at Longwood, Crosslands, Coniston and Cartmel

MISSION STATEMENT

It is the purpose of Kendal~Crosslands Communities, a not-for-profit charitable organization, to provide services and communities for older people in accordance with the principles of the Religious Society of Friends.

VALUES AND GOALS

We are committed to the belief that human life is sacred and that all people, regardless of means, age, health, ethnicity or religion, are to be treated with loving respect. Our work is further guided by our testimonies of equality, stewardship, simplicity, integrity and community. We also believe that the later years of life are full of potential for love, growth, friendship, and contributions to others. Believing this, we seek to fulfill the following values and goals:

TO ENHANCE THE QUALITY OF LIFE AND THE AUTONOMY OF OUR RESIDENTS AND NURTURE COMMUNITY SPIRIT, accepting each resident as a valued individual and fostering mutual respect and caring;

TO PROVIDE PROGRAMS WHICH PROMOTE WELLNESS IN BODY, MIND AND SPIRIT, SUPPORTED BY A HIGH QUALITY HEALTH CARE PROGRAM INCLUDING A FULL CONTINUUM OF CARE, treating each person with dignity, regardless of age or condition;

TO OFFER A HOMELIKE ENVIRONMENT, WHICH IS AS NON-INSTITUTIONAL AS POSSIBLE, and which promotes a stimulating quality of life and a sense of security;

TO EMPLOY A FINANCIAL DESIGN WHICH FOSTERS SECURITY AND SERVES OUR SOCIAL OBJECTIVE of making our services and communities affordable to a broad range of people;

TO FOSTER A HIGH QUALITY WORK EXPERIENCE FOR STAFF, recognizing that our communities must be good places to work if they are to be good places to live; also to engage in continuing education and evaluation aimed at developing our staff, improving our services, and living up to our mission;

TO STRIVE FOR EXCELLENCE IN MANAGEMENT AND GOVERNANCE, seeking board members and management staff dedicated to our mission and goals;

TO FULFILL OUR CHARITABLE GOALS BY TAKING RESPONSIBILITY IN THE LARGER COMMUNITY, seeking to share our resources and experience;

TO PROVIDE CONSCIENTIOUS AND ENVIRONMENTALLY RESPONSIBLE STEWARDSHIP OF OUR RESOURCES, being aware of the impact of our decisions on the environment;

TO CONTINUE OUR LEADERSHIP IN THE FIELD OF CARE FOR THE AGING AND TAKE AN ACTIVE ROLE IN AGING ISSUES, thus contributing to improvement in services for all older people in our society.

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VISION STATEMENT

Kendal~Crosslands Communities will continue to be recognized as one of the leading organizations in the United States serving older people. Kendal~Crosslands Communities will work toward maintaining this reality and reputation by bringing to life its values, mission, and strategic goals.

Kendal~Crosslands Communities will strive to embody a model of teamwork that expresses the Quaker testimony that there is that of God in every person. Our vision is a community which affords opportunities for independent living in the midst of supportive friends, and which emphasizes each resident's wellness as a whole person, supported by our continuum of health care services. One can grow old with both enthusiasm and dignity through participation in a community offering avenues for creative activity, financial stability and privacy at a reasonable cost in an attractive setting.

Our organization will aspire to be a leader in its market area, endeavor to be dynamic, gather local market data and anticipate changes in competition. We will innovate and accept the risks necessary to keep our services and each of our communities at the forefront in our environment, and strive to be a model of excellence and efficient operation.

Kendal~Crosslands Communities will develop reserves for financial assistance to residents and a capacity to offer financial assistance to applicants who otherwise could not enter or remain in one of our communities. We will search for diverse ways to serve a broad range of older adults, will extend services from our continuing care communities to older people in the wider community, and will form new programs of service which are not necessarily linked to our residential environments. In the years ahead, Kendal~Crosslands Communities will have a greater diversity among all its constituents and will be more involved in the greater Brandywine Valley community.

We envision our communities as supportive homes and a workplace where love is made visible through a broad interaction among residents, staff, and boards, where trust and understanding grow from open communication and listening.

KCC Board Affirmed 8/11/2015